



### **VINYL & ALUMINUM WINDOW WARRANTY – As of January 01, 2002**

Is a lifetime warranty really a lifetime warranty? Always check the fine print. In reality, many are actually limited or extended warranties, which can leave the customer paying for service fees. That's only if they can track down the manufacturer. A lot of window retailers frequently switch suppliers, making it nearly impossible for a customer to submit a warranty claim.

We feel so strongly that our Warranty is industry leading that we will match any competitors. Please inquire with your local Representative or Branch office for additional information.

### **20 YEAR WINDOW FRAME WARRANTY**

Modern warranties our vinyl or aluminum frames from defects due to workmanship for a period of 20 years. We offer a 10 year warranty for on any custom painted frames.

### **10 YEAR SEALED GLASS WARRANTY**

Modern warranties sealed glass within our vinyl or aluminum windows for 10 years. Exceptions include units with any grids, tempered glass, and tinted glass – there will be a 5 year warranty on these units.

### **2 YEAR HARDWARE & LABOUR WARRANTY**

Modern warranties all hardware parts found to be defective due to material or workmanship for a period of 2 years after installation. Damage and issues that arise from normal wear and tear are not included in the warranty. Modern also offers a 2 year Warranty on labour.

### **SEALED UNITS**

Sealed units that are installed into other manufactures frames will have a warranty of 5 years against failure.

### **SUPPLIERS WARRANTIES**

We also stand by the manufacturers' warranties for all other products we carry and handle all claims within their terms of reference.

**great taste in windows™**

Powell River . Courtenay . Campbell River . Port Alberni . Parksville . Qualicum . Nanaimo . Duncan . Victoria

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Modern Aluminum & Vinyl Products Ltd.